




Upcoming Courses for...

# October 2017



MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
<b>2</b> <b>New Cohort</b> <b>January 2018</b> 	<b>3</b> <del>CANCELLED</del> <del>Cultural Competency (MTS CE 001)</del>  <b>CANCELLED</b> <del>Thriving on Change (MTS GI 163)</del>	<b>4</b>	<b>5</b>	<b>6</b> <b>Ethics of Leadership (MTS LI 001)</b>
<b>9</b> <b>Customer Service (MTS QM 002)</b>	<b>10</b> <b>From Interview to Hire (MTS NC 301)</b>  <b>CANCELLED</b> <del>Project Management Fundamentals (MTS PT 123)</del>	<b>11</b> <b>Managing Stress &amp; Workplace Accountability (MTS MS 001)</b>	<b>12</b> <b>Discipline, Grievance &amp; the Merit System (MTS NC 903)</b>	<b>13</b>
<b>16</b>	<b>17</b> <b>Generational Diversity (MTS GD 001)</b>	<b>18</b>  <a href="http://learnatpds.iowa.gov/">http://learnatpds.iowa.gov/</a>	<b>19</b> <b>Leading Through Change (MTS LC 001)</b>  <b>Crucial Conversations (Day 1) (MTS CC 101)</b>	<b>20</b> <b>Crucial Conversations (Day 2) (MTS CC 101)</b>
<b>23</b> <b>Dimensions of Leadership (MTS GI 230)</b>	<b>24</b> <b>Investigating Employee Misconduct (MTS NC 118)</b>	<b>25</b>	<b>26</b> <b>Enhancing Team Membership (MTS TM 001)</b>	<b>27</b> <b>CANCELLED</b> <del>Strategic Planning &amp; Systems Thinking (MTS ST 001)</del>
<b>30</b>  Take advantage of State pricing on computer classes through New Horizons. <a href="#">Learn More</a>	<b>31</b> <b>State Government Foundations (MTS GF 001) (1/2 day)</b>	<div> <b>Crucial Conversations®</b> course now available contact Kim Hanson at 515-401-9542           </div>		